PIERRE VILLANEUVA

Meeting Request Tool edlio.com

CHALLENGE

Design an intuitive web interface for parents and guardians to request meetings with school staff members.

TECHNOLOGY RESEARCH

AngularJS provides real-time feedback without the need to reload pages.

PARENT/GUARDIAN JOURNEY



MEGAN

Recently married Don and became step-mother to Sally.

Megan wants to be involved with Sally's education.

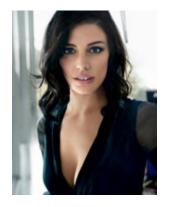
Flyer



INTIMIDATING

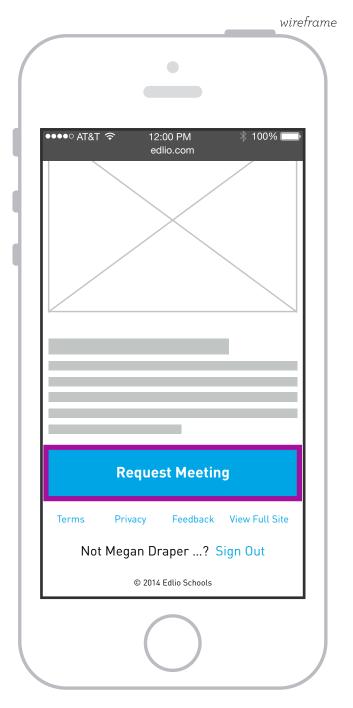
The Edlio school is top-ranking, unfortunately it's also intimidating.

Megan catches a flyer announcing she can now request meetings from the comfort of her mobile device.



MEGAN
Megan visits the school website.

Megan locates the *Request Meeting* button and taps on the button.



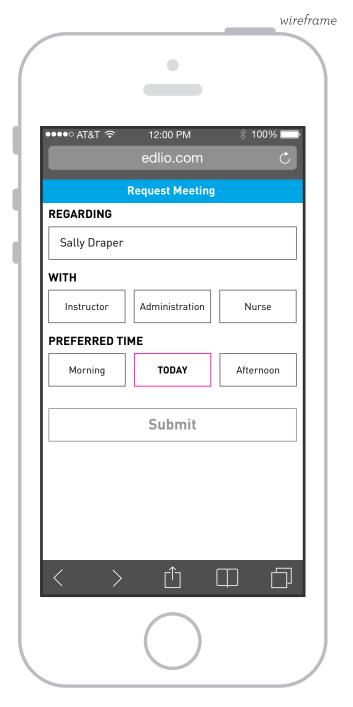
School Website



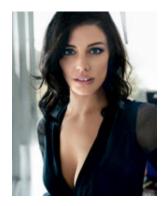
MEGAN

Megan is presented with a short form.

Megan has only one child enrolled, Sally. Sally is automatically selected under the *Regarding* Label.



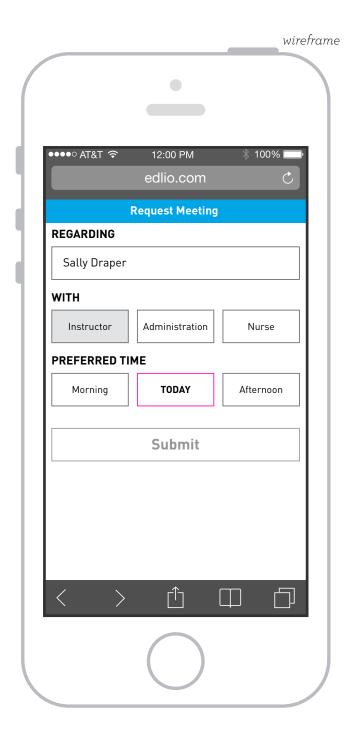
Meeting Request Tool



MEGAN

Megan wishes to meet with Sally's instructor.

Megan selects Instructor.

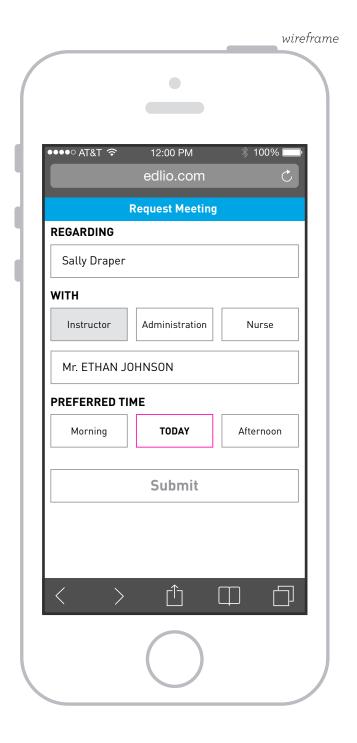




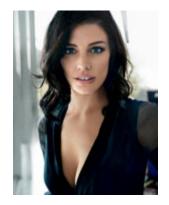
MEGAN

Mr. Ethan Johnson automatically popluates below.

Mr. Ethan Johnson is Sally's only educator.



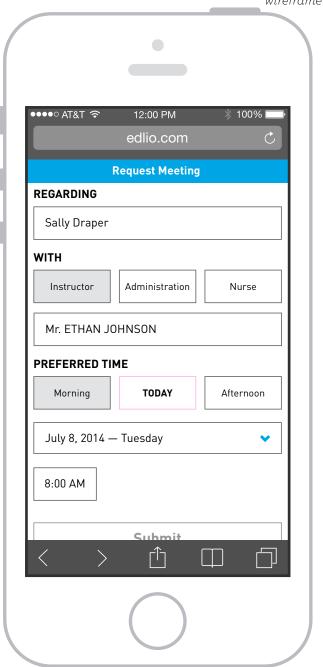




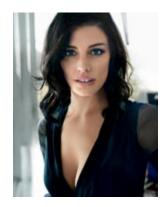
MEGAN

Megan prefers to meet in the morning.

The first available date and time automatically populate below.

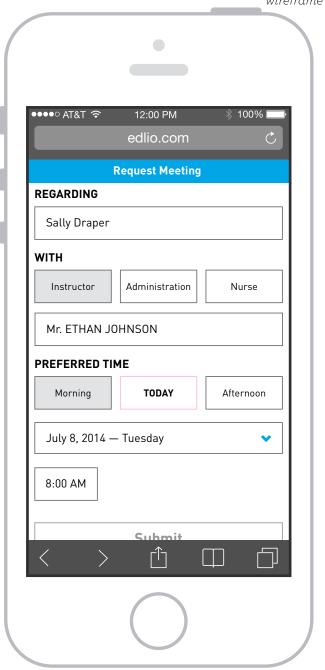






MEGAN

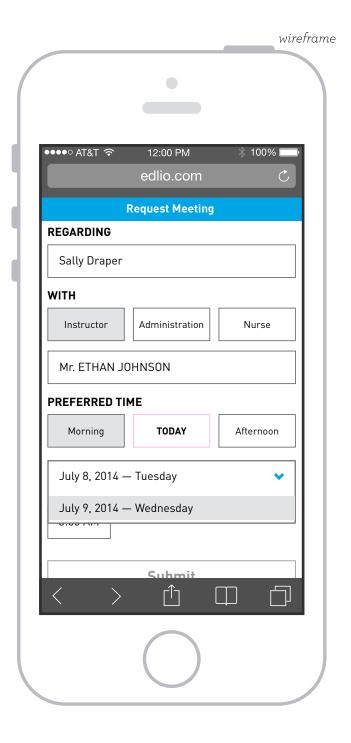
Tuesday July 8, 2014 will not work for Megan. Megan has an audition she's really looking forward to that morning.







Megan selects *Wednesday July 9, 2014*, a better option for her.

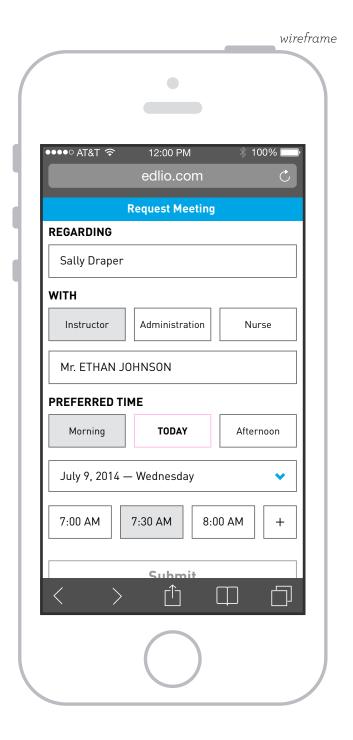


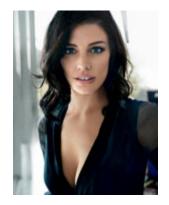


MEGAN

Wednesday's available time slots populate bellow.

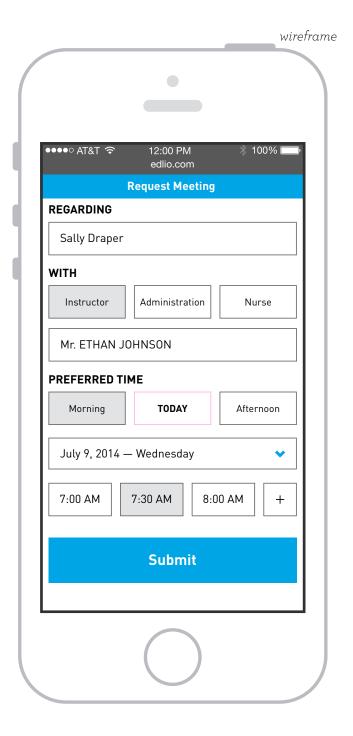
Megan selects 7:30 AM.





MEGAN

Megan swipes up to review her request, then taps *Submit* to complete her request.



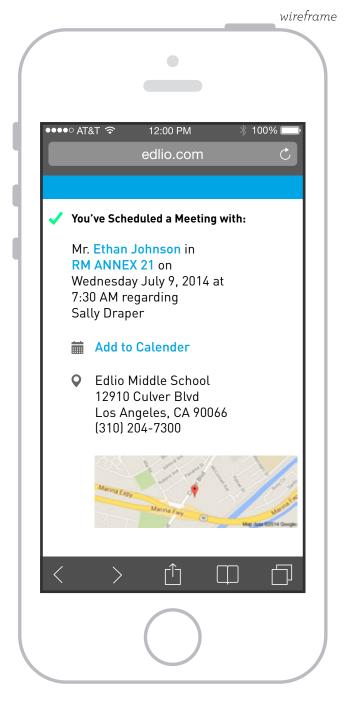


MEGAN

After submitting her request, Megan is presented with confirmation and pertinent information.

Megan sighs.

Megan has never met with Sally's educators and appreciates the information.

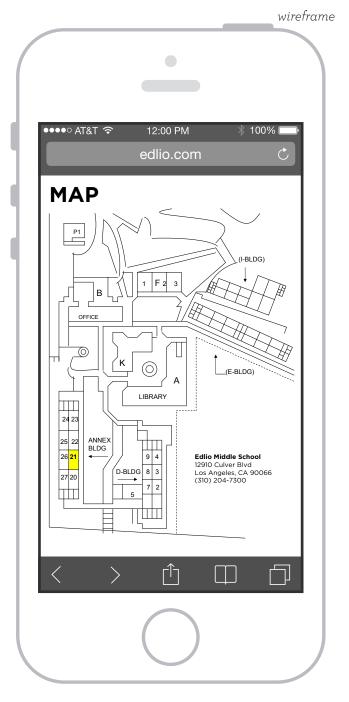


Request Overview

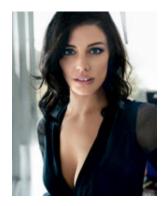


MEGAN

Megan assess the map and orientates herself in anticipation of the meeting.



Pertinent Information

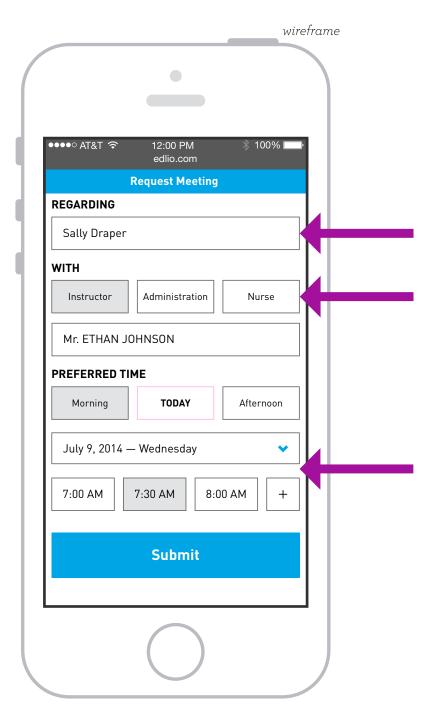


MEGAN
Megan places a face to a name.

Megan reviews Mr. Johnson's profile. She notices Ethan is an aficionado of the 1960's and decides to break the ice before the meeting with a topic from the 1960's.



Educator Profile



FORM STRUCTURE

Profile Data Filter

Filter Results

INSTRUCTOR JOURNEY



ETHAN

Ethan receives a push notification.

Sally Draper's guardian has requested a meeting.

Ethan taps Details.



Push Notification

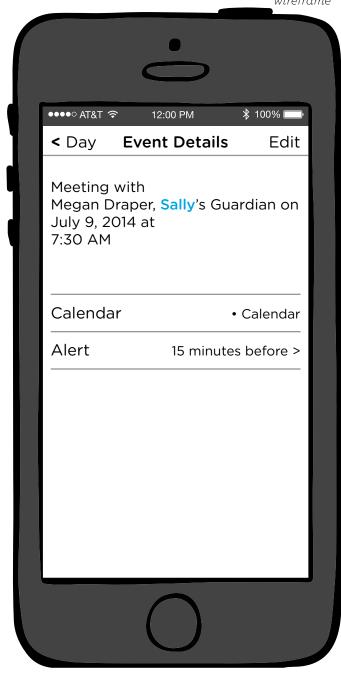




ETHAN

Ethan reviews Sally's guardian's request.

Ethan decides to prepare for the meeting and taps on Sally's link for more detail.



Calendar Detail Page





ETHAN

Ethan is taken to his instructor portal.

Ethan reviews Sally's progress and notes.



Instructor Portal

SUMMARY

Real-time feedback improves user experience and speeds up input. Fields can populate with profile data, filter data in real-time and allow for next steps when users complete inputs in accepted manner.

Pierrre Villanueva